



Relatório mensal de disponibilidade dos Pontos Clientes da Metro-CG

**Setembro / 2022**

Relatório Mensal de disponibilidade de cada ponto de conexão da rede Metro-CG.  
Para manter o nível de qualidade do serviço, cada ponto deve ficar, em média, 99,5% do tempo disponível.  
Manutenções programadas com 48 horas de antecedência não contam como indisponibilidade.

| Clientes Metro-CG | Tabela Disponibilidade Metro-CG Setembro 2022 |              |               |                 |              |               |             |          |           |          |         |              |                    |
|-------------------|-----------------------------------------------|--------------|---------------|-----------------|--------------|---------------|-------------|----------|-----------|----------|---------|--------------|--------------------|
|                   | Metro-CG                                      |              |               | Cliente         |              |               | PoP-PB      |          |           | Hardware |         | Indisp (Min) | Disponibilidade(%) |
|                   | Operadora-MetroCG                             | Prog-MetroCG | Staff-MetroCG | Energia-Cliente | Prog-Cliente | Staff-Cliente | Energia-Pop | Prog-Pop | Staff-Pop | Roteador | Nobreak |              |                    |
| CITTA             | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| EMBRAPA           | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| UFCG-HUAC         | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| FAPESQ            | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| IFPB-CG           | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 2:30:00 | 150          | 99.65%             |
| INSA-Faz          | 0:00:00                                       | 4:30:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| INSA-Sede         | 0:00:00                                       | 4:30:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| PAQTC             | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| UEPB-Cbrasil      | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| UEPB-Dir          | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| UEPB-Sede         | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |
| UFCG-ccbs         | 0:00:00                                       | 0:00:00      | 0:00:00       | 0:00:00         | 0:00:00      | 0:00:00       | 0:00:00     | 0:12:00  | 0:00:00   | 0:00:00  | 0:00:00 | 0            | 100.00%            |